

बिहार स्टेट टूरिज्म डेवलपमेंट कॉर्पोरेशन लि०

Bihar State Tourism Development Corporation Ltd.



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Bihar State Tourism Development Corporation Ltd.

Invites

Quotation for Selection of a Software Development Agency for Development of Application for Tourist Vehicle Booking and Management.

A. Introduction

Bihar State Tourism Development Corporation Ltd, invites sealed Quotations from the registered software development agency for the Development of Application for Tourist Vehicle Booking and Management. Interested agencies may participate in the bidding process by sending their Quotations in a single size envelope containing all requisite documents including the price quotation superscripted as **“Quotation for Selection of a Software Development Agency for Development of Application for Tourist Vehicle Booking and Management”** addressed to **“Managing Director, Bihar State Tourism Development Corporation Ltd, Beerchand Patel Path, Patna-800001** up to 12th of September, 2020 at 2:00 p.m..

Objective

Bihar State Tourism Development Corporation Ltd (BSTDCL) is going to implement the booking and management system for tourist vehicle with mobile app and a web based backend management system for processing and settlement of the request by the user. This will provide user friendly, at par and the most genuine city and state transpiration services to the tourist as well as people of the state. There is an aim to provide the services to govt. sector also one ready to cater basis after the booking of any services. This will help to uplift the brand and trust of BSTDCL among the users. The scope of work shall be as follows:

B. Scope of Work

1. A Mobile app will needed to be developed for the user services purpose which will have facilities of booking of tourist vehicle through app as well to cater the subsequent operation till his service period end.
2. They will have interactive UI and user-friendly UX to provide a hassle free experience to the user.
3. An web panel need to developed to cater the request coming from user and then processing the service request till the end of the service period
4. Web panel need to generate reports as per requirement:
 - a. Online booking/ offline booking BSTDC/Agency vehicle department & party wise report.
 - b. BSTDC/Agency vehicle, bill, challan wise monthly/ weekly/ yearly report.
 - c. Local booking/ outstation booking report.
 - d. Department/ agency wise income-bill/ vehicle/ challan wise- monthly/ weekly/ yearly report.
 - e. BSTDC vehicle expenditure (P.O.L./ insurance/ toll tax/ B. tax/ tyre/ battery etc.) monthly/ weekly/ yearly report.

- f. BSTDC vehicle income and expenditure- bill/ vehicle/ challan report.
 - g. Department/ agency wise payment NEFT/ RTGS/ cheque/ cash total amount, TDS and GST etc. money receipt wise report.
 - h. Charter booking/ prepaid- airport booking BSTDC/private vehicle department & party wise report.
 - i. BSTDC/private vehicle wise route income.
 - j. Package tour bill/ challan/ vehicle wise report.
 - k. BSTDC/ agency- total bill amount- vehicle/bill/challan wise.
 - l. BSTDC/agency- total bill payment amount/TDS/GST etc. bill/ vehicle/ challan wise report.
5. Online booking should be as per availability of limited number of vehicles.
 6. Payment gateway/method.
 7. Automatic generating message for booking or cancellation of vehicles.
 8. Location tracking system.
 9. Time & attendance management.

C. Qualification Criteria:

Any legal entity registered in India meeting the following criteria, may submit the Quotation: Applicant should have-

- i. Experience in developing web applications for the State or Central Government/PSU/Semi-Government organization and should have done at least one project in last financial year.
- ii. a minimum 3 years of experience in developing web applications.
- iii. CV's of 2 person have the relevant experience.

D. Selection of an agency for Work Order

An agency quoting the lowest price shall be awarded with the "Work Order" subject to its meeting the qualification criteria and submission of requisite documents in the Quotation.

E. General Instructions:

1. Following documents should be submitted with the Quotation:
 - a. Certificate of Incorporation or such relevant document(s) to support that bidder is a legal entity.
 - b. Annual Financial Statements for last two/ any financial years from the date of issue of this Quotation.
 - c. Price Quotation.
2. Quotation documents must be signed by an authorized signatory of the company. The authorized signatory must also sign all the pages of the supporting documents.
3. The Quotation and accompanying documents, sealed in an envelope should be delivered. The envelope shall bear the following identification:

“Quotation for Development of Application for Tourist Vehicle Booking and Management.”

4. All communications including submission of Quotation along with relevant documents must be addressed to:

Managing Director

Bihar State Tourism Development Corporation Ltd,

Beerchand Patel Path, Patna–800001

5. Bihar State Tourism Development Corporation Ltd reserves the right to accept or reject any bid and to annul the selection process at any time, without incurring any liability and assigning any reason thereof. It can negotiate further with any proposing parties. Any disputes, or interpretations, shall be resolved by the Bihar State Tourism Development Corporation Ltd and shall be final and binding on both the parties.
6. The selected bidder shall be required to have a physical meeting with officials of the Bihar State Tourism Development Corporation Ltd to discuss scope of work, methodology and offers in details.

Sd/-
Managing Director
BSTDC, Patna